

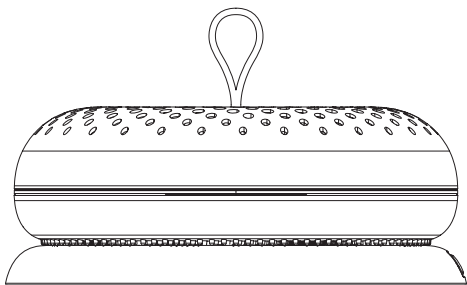


LUXAMAX
ORA

**3-in-1 Smart Hydrogen-Rich
Cleansing and Massaging Device**

The Ultimate Fusion of Spa and Luxury

User Manual



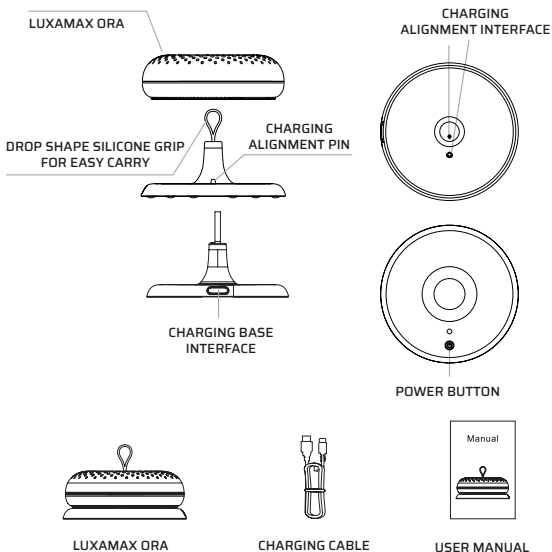
PLEASE READ THIS USER MANUAL BEFORE USE

DEAR VALUED CUSTOMER

Congratulations on taking the first step toward flawlessly beautiful and younger-looking skin by acquiring the LUXAMAX ORA 3-in-1 Smart Hydrogen-Rich Cleansing & Massaging Device. Before you begin to enjoy all the benefits of sophisticated skincare technology in the comfort of your home, please take a few moments to carefully read the instructions in this manual.

Please **READ ALL INSTRUCTIONS BEFORE USE** and utilize this product only for its intended use as described in this manual.

GETTING TO KNOW YOUR DEVICE



CHARGE YOUR LUXAMAX ORA

The USB-enabled charger allows the device to be rechargeable using either a traditional wall mount DC adapter or USB port on a computer.

- Before using for the first time, fully charge the LUXAMAX ORA.
- Always ensure that your hands, your ORA device, and the charging base are dry before charging.
- Insert the cord into the power supply and the charging base. Then

plug the DC adapter into an outlet. You may also plug the cord directly into a USB port on a computer. Place your LUXAMAX ORA into the charging base so that the pin on the charging base can lock securely with the corresponding pin on the device. When your LUXAMAX ORA starts charging, the orange LED indicator turns on.

- When fully charged, the LED indicator will turn steady green. Now you can unplug the charging base and your LUXAMAX ORA is ready to use.

Note: Use a standard USB adapter conforming to LUXAMAX ORA charging output in case you need a wall mount DC adapter to charge your device.

HOW TO USE LUXAMAX ORA

The LUXAMAX ORA 3-in-1 Smart Hydrogen-Rich Cleansing & Massaging Device is available in 2 different modes, each one with a proprietary technology: H2Gen Mode providing Breakthrough Hydrogen-Rich Water Generator, and Spa Mode offering Face & Body Cleansing & Rejuvenating System, featuring Advanced Magnetic-Massage Therapy.

H2Gen Mode



Step 1:

Fill the basin with water so that covers the LUXAMAX ORA device.

Place the LUXAMAX ORA in water. It automatically detects water and starts generating hydrogen.



Step 2:

The process of hydrogen generation takes about 8 minutes. Meanwhile, your LUXAMAX ORA glows alternately in orange, blue, and green.



Step 3:

After 8 minutes, LUXAMAX ORA stops producing hydrogen and goes back to the standby mode.

Now you can remove your device from the basin and use the hydrogen-enriched water for skincare purposes.

Note: If you take the device out of the water before finishing the period of 8 minutes, the hydrogen making process stops automatically.

Note: Most of the hydrogen produced by LUXAMAX ORA is dissolved immediately in water and you may use the high-quality H₂-rich water for a while. However, the hydrogen gas will dissipate back to the air and escapes over time.

Spa Mode

Step 1:

Remove the LUXAMAX ORA from its charging base and press the power button once to turn on the Spa Mode.

Step 2:

Press the power button to adjust the treatment level. Three different intensities—for sensitive, normal, and oily skin types—are available to suit every user's comfort and efficacy requirements. To switch between different treatment levels, successively press the power button.

- Your LUXAMAX ORA defaults to the lowest level every time you turn it on.

Step 3:

Now place the silicone bristles against your skin and glide it slowly from side-to-side. Cover the entire parts of your face and body.

Step 4:

When the treatment of the intended area is complete, press the power button to turn off the device.

CLEANING YOUR LUXAMAX ORA

- Always clean the LUXAMAX ORA thoroughly after use. It is recommended to apply water and soap to wash the silicone bristles. However, you should only use water in order to wash the other side of the device. Rinse the whole device with warm water, then pat dry with a lint-free cloth or towel.

- To extend the life of your LUXAMAX ORA and to prevent the formation of an unpleasant odor after long-term use, clean the appliance regularly with citric acid (substitute: lemon juice or white distilled vinegar) as instructed below:

1. Make sure that your device is turned off and unplug the charging base from the LUXAMAX ORA and the power outlet.
2. Dissolve 1 teaspoon of citric acid crystals in $\frac{1}{2}$ cup warm water in a non-metal pot.
3. Then fill the basin and pour the citric acid solution into the basin.
4. Place your LUXAMAX ORA device inside the basin and let it soak in water for 20-30 minutes.
5. Now remove your device from the basin and then rinse it with warm water.

Step 1:



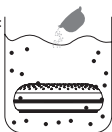
Citric acid 1 teaspoon

Step 2:



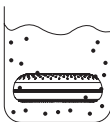
Warm water 104-140 ° F

Step 3:



Poured citric acid for dilution and cleaning

Step 4:



Soak for 20-30 min, and then rinse with warm water

IMPORTANT SAFEGUARDS

LUXAMAX ORA is an electric device. When using it, especially when children are present, basic safety precautions should always be followed, including but not limited to the following:

- The LUXAMAX ORA is safe to use in the shower or wet environment. However, the charging base should not be exposed to water.
- Do not place or store the ORA charging base or cord where it can fall or be pulled into a tub or sink.
- Do not reach for an ORA charger component that has fallen into the water. Unplug immediately.
- Do not handle the charging base with wet hands.
- Avoid using clay-based, silicone-based or grainy cleansers, exfoliators, or scrubs, as they may damage the ORA's soft silicone bristles.
- To avoid the risk of electric shock, this equipment must only be connected to an electrical supply system with protective earth.
- Any attempt to disassemble, repair, or make any modifications to the navigation device, risks injury to yourself and damage to the device. So discontinue use if this product appears damaged in any way. This product contains no serviceable parts.
- Only use the charging base and cord supplied by LUXAMAX with the device.
- Each AC/DC power adapter is specifically designed to accept a certain AC input. Use a proper adapter with a rated output voltage of DC5V/1A in order to avoid any risk of damage or injury.
- Avoid leaving your LUXAMAX ORA in direct sunlight and never expose it to extreme heat, extreme cold, or boiling water.
- You may place your LUXAMAX ORA in spring water, purified water, or drinking soft water.
- The water temperature you place your LUXAMAX ORA in should be lower than 122° F, else your device might be damaged.
- If you are under a doctor's care for any skin condition or if you think you may have a skin condition, please consult a dermatologist before use.
- Do not use the LUXAMAX ORA on raised moles or compromised skin.
- Using LUXAMAX ORA should be comfortable. If you experience discomfort, discontinue use immediately and consult a physician.
- For reasons of hygiene, we do not recommend sharing your LUXAMAX ORA with anyone else.
- LUXAMAX ORA can be used by children aged 8 years old and above.
- Close supervision is necessary when this device is used by, on, or near children, as well as those with reduced physical and mental abilities.
- LUXAMAX ORA is not a toy and children should not play with it. Keep out of reach of children.
- Cleaning and user maintenance should not be performed by children.
- Exercise particular care when cleansing the under-eye regions and do not bring the device into contact with the eyelids or eyes themselves.
- LUXAMAX ORA is designed only for use at home. Do not use this device for any purpose other than those described in this manual.

TROUBLESHOOTING

Please contact Customer Care for additional help.

PROBLEM	POSSIBLE CAUSES	SOLUTION
My device fails to charge.	Your LUXAMAX ORA is not properly connected to the charging base or power supply.	Make sure that your device is firmly plugged into the charger and into the power supply.
	The charging adapter is damaged.	Try with another charging adapter.
	The battery might be damaged or aged.	Please contact Customer Care for assistance.
LED indicator does not turn on.	The battery needs to be charged.	Charge your LUXAMAX ORA.
	The LED indicator might be damaged.	If the hydrogen generating works properly but the LED is still off, then please contact Customer Care for assistance.
My device fails to generate hydrogen gas.	The battery needs to be charged.	Charge your LUXAMAX ORA.
	The device surface might be dried after a long break or before the first use.	Let it soak in water for 4-8 hours and then try using it again.
	Dirt or debris is stuck to your LUXAMAX ORA pores.	Clean your device as instructed in the user manual.
	Your LUXAMAX ORA is not working properly.	Please contact Customer Care for assistance.
The Spa Mode is not working.	The battery needs to be charged.	Charge your LUXAMAX ORA.
	Your LUXAMAX ORA is not working properly.	Please contact Customer Care for assistance.

LONG-TERM STORAGE

If you do not plan on using your LUXAMAX ORA for a long period:

- Make sure that your device is turned off and unplug the charging base from the LUXAMAX ORA and the power outlet.
- Clean your LUXAMAX ORA as instructed in the user manual and then store it carefully in its original packaging.
- Avoid leaving your LUXAMAX ORA in humid environments and never expose it to direct sunlight, extreme heat, extreme cold, or boiling water.
- The storage temperature range for the device is between 14° F and 122° F.
- We recommend that you recharge the device every 3 months to maintain the life of the battery.

WARRANTY TERMS AND CONDITIONS

REGISTER WARRANTY

To activate your 2-Year Limited Warranty register the serial number provided on the device at www.luxamax.com Warranty and Returns section under Customer Care.

2-YEAR LIMITED WARRANTY

LUXAMAX warrants this device for a period of TWO (2) YEARS after the original date of purchase, against defects due to faulty workmanship or materials. If you discover a defect and notify LUXAMAX during the warranty period, LUXAMAX will, at its discretion, replace the device free of charge. The warranty covers working parts that affect the device's function. It does NOT cover purely cosmetic deterioration caused by fair wear and tear or damage caused by accident, misuse, or neglect. Any attempt to open or disassemble the device (or its accessories) will void the warranty. For any warranty claim, reasonable evidence must be provided that the date of the claim is within the warranty period. For this reason, please keep your original purchase receipt for the duration of the warranty period. To claim your warranty, you must first register and log in to your account on www.luxamax.com, then select the option to make a warranty claim. You will be sent a Return Merchandise Authorization (RMA) number which should be returned with the LUXAMAX product to your nearest LUXAMAX office. Shipping costs are non-refundable. This undertaking is in addition to your statutory rights as a consumer and does not affect those rights in any way.

TECHNICAL SPECIFICATIONS

DEVICE SIZE	5.65 x 5.65 x 2.24 in
PACKAGE SIZE	6.73 x 6.73 x 3.54 in
DEVICE WEIGHT	1.24 lbs
SHIPPING WEIGHT	1.87 lbs
BATTERY	Lithium Polymer 1,000mAh
BATTERY CHARGER OUTPUT	5V/1A or 2A
TREATMENT LEVELS	3 levels for sensitive, normal, and oily skin types
CHARGING TIME	3-4 hours
HYDROGEN PRODUCTION TIME	8 minutes
H2GEN MODE USER TIME	Over 4 times
HYDROGEN CONCENTRATION	1000 PPB
ORP LEVEL	-400-0mv